

Carol Lanphear Joyce
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Education

Master of Professional Studies-Political Management,
The George Washington University, 2014

J. D., University of Michigan Law School, 1983

B. A. in Political Science with Honors, Michigan State University, 1980

Professional Experience

Joyce Consulting (formerly Joyce Mediation and Consulting)- 2004-present

- Assisted clients in creating a litigation strategy based on regulatory history and CDI regulations
- Provided expert witness testimony based on my expertise in the areas of the California Experience Rating Plan, experience modification factors and the pricing of workers' compensation insurance

Contributing Author-Matthew Bender & Company, Inc. 2011-2012

- Updated chapters of three California worker's compensation publications relating to worker's computation premium regulations: *California Law Of Employee Injuries and Workers' Compensation*, *California Workers' Compensation Law* and *California Workers' Compensation Handbook*

Family and County Mediator-Nassau County, Florida, 2000-2003

- Certified and practiced as a Family and County Mediator-13000CF.

Consumer Arbitrator-Better Business Bureau, Jacksonville Florida, 1998-2003

- Trained and certified by the Better Business Bureau to conduct hearings pursuant to the Florida Lemon Law.

Vice President, Legal-WCIRB California (Formerly the Workers' Compensation Insurance Rating Bureau of California), San Francisco, California, 1985-1997

- Served as in house counsel:
 - providing legal advice to other departments,
 - responding to questions from employers, insurance companies and insurance agent and brokers,
 - responding to employer complaints,
 - advising the Classification and Rating Committee,
 - representing the WCIRB before the Administrative Hearing Bureau of the Department of Insurance,

- appearing on behalf of the WCIRB at public hearings regarding recommended changes to the California Department of Insurance regulations,
- coordinating the revision of regulations to reflect the elimination of the Minimum Rating Law in 1995,
- speaking to broker and agent associations on ratemaking, classifications and experience rating,
- presenting at WCIRB seminars to educate the worker's compensation community regarding changes in the regulations and
- serving on the faculty of the 10th Annual California Insurance Regulation Conference.

Associate Attorney-Derby Cook Quinby & Tweedt, San Francisco, CA 1983-1985

- Represented maritime clients and their insurers in state and federal court.

Community Service

Co-Chair-The 2014 Project Alabama 2012-2013

Moderator, Women's Summit on Government Leadership held in Auburn and Birmingham, Alabama

Ombudsperson-Midpeninsula Regional Open Space District, 2004-2011

- Appointed by the MROSD Board to serve as the volunteer ombudsperson.

Board Member-Planning Advisory Board, Fernandina Beach, Florida, 2002-2003

- Appointed by City Commission to Board which heard planning requests and forwarded recommendations to the City Commission.

Board Member-Community Relations Board, Fernandina Beach, FL, 2001-2002

- Appointed by City Commission to serve on Board designed to encourage understanding and dialogue among different groups in the community.

Professional Memberships

Member of the State Bar of California, 1983-present

American Bar Association

Bar Association of San Francisco

American Association of Political Consultants